

# Thrive Enhances IT Infrastructure of Law Firm Hill & Ponton





#### Vertical

Legal

### Services

- Managed Cloud Services
- Data Protection as a Service (DPaaS)
- Security as a Service (SaaS)
- Vulnerability Management
- Microsoft 365 Services

"Partnering with Thrive has led to a phenomenal improvement in our IT infrastructure security and reliability. Our small internal IT department now has the tools and capabilities of a much larger team for a fraction of the cost. I wholeheartedly recommend Thrive if you're looking for an IT infrastructure partner you can trust with your data and ultimately, your business."

## Allen Harper

IT Manager

# Challenge

Facing a pivotal decision, Hill & Ponton stood at a crossroads: either invest in upgrading their aging equipment or transition to private cloud. As a law firm situated in Orlando, Florida, they prioritized high availability and stability to safeguard sensitive data against cyber threats and natural disasters. Seeking enhanced security layers and a robust recovery strategy, they recognized the importance of establishing an effective security management program for future success. Acknowledging the evolving threat landscape, Hill & Ponton sought a specialized partner capable of navigating the increasingly disruptive IT environment essential for law firms' stability and safeguarding sensitive client information.

## Solution

Thrive's solutions empowered Hill & Ponton's digital transformation by providing a secure pathway to the cloud, enabling them to leverage advancements in cloud solutions beyond the capabilities of their legacy systems. With their cloud migration completed in May 2020, the firm gained enhanced performance flexibility, crucial for adapting to COVID-19 lockdowns and facilitating seamless operations in a remote setting. In June 2020, Thrive augmented their services by integrating Managed Services (MSP) into the Virtual Private Cloud (VPC), delivering comprehensive monitoring, alerting, antivirus, patch management, and server support. Additionally, Thrive implemented immutable backups and advanced endpoint protection with Managed Detection and Response (MDR), further fortifying Hill & Ponton's IT infrastructure. By entrusting Thrive with data management, accountability, and advanced security measures, Hill & Ponton's digital capabilities were bolstered with additional layers of protection.

## Result

The timing proved opportune for Hill & Ponton's cloud migration, aligning with their commitment to staying technologically current. Opting for a trusted partner was paramount, especially for a project of this magnitude. The integration of managed services empowered their lean IT team to focus on critical tasks amid company growth, while Thrive handled compliance and security requirements. Hill & Ponton attests that their infrastructure now stands as its most reliable and secure, thanks to the cloud, positioning them to navigate the online landscape with confidence in today's IT environment.

"Thrive helps our growing business with the experience, expertise, and care we need to continue growing while ensuring the future of our company through protecting its most valuable resource, our customers and their data. We're truly disaster prepared and we have confidence in our ability to do business while mitigating the dangers of working online in today's IT landscape." - Hill & Ponton

## **About Thrive**

Thrive delivers upon the promise of technology by enabling our clients' digital transformation journeys with best practices on a cybersecurity and Cloud-focused NextGen managed services platform. Learn more at **thrivenextgen.com**.