

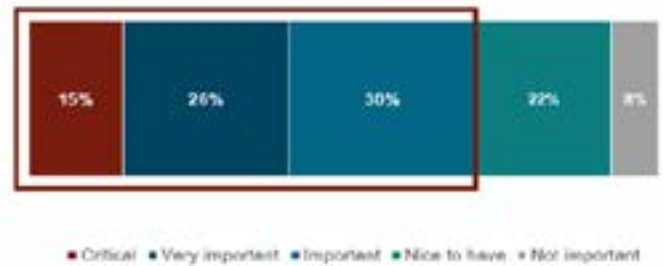
EVOLVE CONTACT SUITE - ONLY VENDOR THAT INTEGRATES CONTACT CENTER, PBX & WORKSPACES WITH MICROSOFT TEAMS

OVERVIEW

EVOLVE CONTACT SUITE IS A FULLY UNIFIED, OMNICHANNEL CONTACT CENTER THAT INTEGRATES WITH PBX, WORKSPACES AND MICROSOFT TEAMS AND IS PRICED SIGNIFICANTLY LOWER (30-40%) THAN COMPETING SOLUTIONS

Contact Center in the cloud is an essential part of a Work Anywhere solution. According to recent research, 71% of respondents consider a unified Contact Center and PBX important.

How important is it to have contact center infrastructure and unified communications from the same vendor?



SOURCE: TECHTARGET 2019 COLLABORATION & COMMUNICATIONS SURVEY (WW) | N=186

KEY FACTS

TOP SEVEN REASONS TO CONTACT EVOLVE IP AND LEARN MORE ABOUT EVOLVE CONTACT SUITE TODAY



Fully Unified - one platform for all users simplifies communications and reduces cost. Can also be deployed in a fully standalone mode or as an "overlay" to any phone system or **Microsoft Teams**



Robust Omnichannel Feature Set - along with superior AI speech analytics, advanced reporting, customized call flows to help you deliver a world-class customer experience



Analyst Acclaimed - 3 consecutive years in Gartner's MQ for CCaaS with highest customer recommendation rating at 92%



Experienced - contact center specialists with "real world" experience to assist in design and deployment



Integrated with Microsoft Teams - Contact center agents can take full advantage of Team's productivity features while also interacting with the rest of company's associates



Work & Hire Anywhere - ECS runs on all major web browsers with easily navigable, attractive modern user interfaces that improve agent productivity and empower a great customer experience.



Competitive Pricing - Saves 30-40% over competing solutions



CONTACT SOMMITA TO LEARN MORE ABOUT EVOLVE IP'S ANALYST ACCLAIMED OMNICHANNEL CONTACT CENTER

INFO@SOMMITA - 206-783-4742



“Consider Evolve IP if you want multichannel functionality for price-sensitive small or midsize* contact centers, either for stand-alone deployments or in conjunction with the company's UCaaS offerings.”

*Gartner defines this segment as 300 agents or below