TierPoint Data Center – Product Availability by Site

Site ID	Street	City	State	Zip
AND	15 Shattuck Road	Andover	MA	01810
BAL	1401 Russell Street	Baltimore	MD	21230
BEL	1001 North Fort Crook Road	Bellevue	NE	68005
BET	3864 Courtney Street, Ste 130	Bethlehem	PA	18017
BWI	813 Pinnacle Drive, Suite A-M	Linthicum Heights	MD	21090
CHI	9333 West Grand Avenue	Chicago	IL	60131
CLT	4021 Rose Lake Drive	Charlotte	NC	28217
CL2	125 North Myers Street	Charlotte	NC	28202
CL4	1805 Center Park Drive	Charlotte	NC	28217
DAL	3004 Irving Boulevard	Dallas	TX	75247
DA2	820 Allen Commerce Parkway	Allen	TX	75013
HWT	HWT: 11 Skyline Drive; HW2: 17 Skyline Drive	Hawthorne	NY	10532
JAX	8324 Baymeadows Way	Jacksonville	FL	32256
KCM	10801 N. Amity Avenue	Kansas City	MO	64153
LEN	14500 West 105th Street	Lenexa	KS	66215
LIT	15707 Chenal Parkway	Little Rock	AR	72223
LVQ	3949 Schelden Circle	Bethlehem	PA	18017
MID	11425 South 84th Street	Papillion	NE	68046

Site ID	Street	City	State	Zip
MKE	3701 W. Burnham Street, Ste. A	Milwaukee	WI	53215
MRL	34 St. Martin Drive	Marlborough	MA	01752
NSH	311 Eddy Lane	Franklin	TN	37064
OKC	OKC & OK2: 4121 & 4114 Perimeter Center Place	Oklahoma City	OK	73112
PHI	4775 League Island Boulevard	Philadelphia	PA	19112
POL	601 W. Polk	Chicago	IL	60607
RAL	5301 Departure Drive	Raleigh	NC	27616
RTP	99 TW Alexander Drive	Durham	NC	27709
SEA	DC1 & DC2: 140 4th Avenue N., Suite 360	Seattle	WA	98109
SFE	700 East 54th Street N., Suite 200	Sioux Falls	SD	57104
SFW	5300 North La Mesa Drive	Sioux Falls	SD	57107
SLO	1111 Olive Street	St Louis	MO	63101
SLW	900 Walnut Street	St Louis	MO	63102
SPO	SPO01/02 & SPO03: 23403 & 23017 E. Mission Avenue	Liberty Lake	WA	99019
TEK	9999 Hamilton Boulevard, Building #4	Breinigsville	PA	18031
TUL	322 E Archer Street	Tulsa	OK	74120
TL2	12151 E State Farm Boulevard	Tulsa	OK	74146
VFO	1000 Adams Avenue	Norristown	PA	19403
WAT	108 Bank Street, 5th Floor	Waterbury	CT	06702

Indicates single campus with multiple Data Center buildings

TierPoint Cloud Services (TCS)

Service	AND	BAL	BEL	BET	BWI	CHI	CLT	CL2	CL4	DAL	DA2	HWT	JAX	KCM	LEN	LIT	LVQ	MID	MKE	MRL	NSH	OKC	PHI	POL	RAL	RTP	SEA	SFE	SFW	SLO	SLW	SPO	TEK	TUL	TL2	VFO	WAT
TierPoint Cloud Services (TCS)																																					
Multitenant Cloud Service	●			|		●	|				●				●	|					●				|	●	●									●	
Hosted Private Cloud Service (VSAN)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●		●	●	●	●	●	●
Hosted Private Cloud Service (Nutanix)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●		●	●	●	●	●	●
Hybrid Cloud Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●		●	●	●	●	●	●
Public Cloud Services																																					
Managed Azure	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Software and App. Management Services																																					
OS Manage, Install, & Patch Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●		●	●	●	●	●	●
Mgd. App. Services (via Services Partner)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●		●	●	●	●	●	●
Managed Office 365	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Software Licensing Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●		●	●	●	●	●	●
Database Management Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●		●	●	●	●	●	●
Hosted Exchange & Collaboration	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Unified Email Management	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Security Services																																					
CleanIP	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●		●	●	●	●	●	●
Managed Anti-Virus Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●		●	●	●	●	●	●
Security as a Service (SECaaS)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●		●	●	●	●	●	●
Managed Logging Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
DDoS and WAF Services	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Managed Encryption Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●		●	●	●	●	●	●
Managed Multi-factor Authentication	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Storage & Replication Services																																					
SAN Capacity/Performance Tiers	●	●	●	●		●	●		●	●	●	●	●	●	●	●		●	●		●				●	●	●	●	●	●	●	●	●			●	●
SAN High Performance Tier	●			●		●	●				●				●	●					●				●	●	●						●				
NAS Capacity/Performance Tiers	●	●	●	●		●	●		●	●	●	●	●	●	●	●		●	●		●				●	●	●	●	●	●	●	●	●			●	●
NAS High Performance Tier	●		●			●	●				●				●	●					●				●	●	●			●						●	
MT-Cloud Capacity/Performance Tiers	●			|		●	|				●				●	|					●				|	●	●									●	
MT-Cloud High Performance Tier	●			|		●	|				●				●	|					●				|	●	●									●	
Encryption	●					●					●				●								●	●	●	●	●									●	
Fibre Channel	●		●			●	●		●		●	●	●		●	●	●			●	●				●	●	●							●		●	●
iSCSI	●	●	●	●		●	●		●	●	●	●	●	●	●	●	●	●			●	●			●	●	●			●	●	●	●	●		●	●
Managed Storage Array-based Replication	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●			●	●	●	●	●	●	●	●	●			●			●	●	●	●	●

Service	AND	BAL	BEL	BET	BWI	CHI	CLT	CL2	CL4	DAL	DA2	HWT	JAX	KCM	LEN	LIT	LVQ	MID	MKE	MRL	NSH	OKC	PHI	POL	RAL	RTP	SEA	SFE	SFW	SLO	SLW	SPO	TEK	TUL	TL2	VFO	WAT
Backup Services- Dedicated Appliances	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●		●		●	●	●	●	●	●
Backup Services - Shared Environments	●					●	●				●				●	●		●			●				●	●	●									●	
Data Deduplication Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●		●		●	●		●	●	●
Veeam Cloud Connect											●																										
DRaaS - C2CR MT-Cloud Target Sites	●			ǀ		●	ǀ				●				●	ǀ					●				ǀ	●	●									●	
DRaaS - C2CR Private Cloud Target Sites	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●			●	●	●	●	●		●		●	●	●		●	●
DRaaS - S2CR Target Sites	●					●					●				●						●				●	●	●									●	
Shared DR Server and Storage																		●																		●	
Pro. Services for DR – Business Continuity	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replication Services – EMC Recover Point	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●			●	●	●	●	●		●		●	●	●	●	●	●
Monitoring Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Dedicated Transport Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Intra-Facility Cross Connection Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Interconnect Express (ICX)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●			●	●	●	●
Cloud Connect Express (CCX)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Internet Access Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Advanced (Dedicated) Load Balancing	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●			●	●	●	●	●		●		●	●	●	●	●	●
Advanced (MT Cloud) Virt. Load Balancing	●					●					●				●						●				●	●	●									●	
Advanced (Private Cloud) Virt. Load Bal.	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●			●	●	●	●	●		●		●	●	●	●	●	●
Global Load Balancing	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Content Delivery Network (CDN) Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
AWS Direct Connect																											●										
Managed Network Switch	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●		●		●	●	●	●	●	●
Data Center Fabric (DCF)					●						●																										

Colocation Services

Colocation space

	AND	BAL	BEL	BET	BWI	CHI	CLT	CL2	CL4	DAL	DA2	HWT	JAX	KCM	LEN	LIT	LVQ	MID	MKE	MRL	NSH	OKC	PHI	POL	RAL	RTP	SEA	SFE	SFW	SLO	SLW	SPO	TEK	TUL	TL2	VFO	WAT
Half Cabinet	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Full Cabinet	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Full Cabinet in Secure Cage	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Full Cabinet High Density	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Full Cabinet in Secure Cage High Density	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
FROR - First Right of Refusal Space	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

Power Circuits

	AND	BAL	BEL	BET	BWI	CHI	CLT	CL2	CL4	DAL	DA2	HWT	JAX	KCM	LEN	LIT	LVQ	MID	MKE	MRL	NSH	OKC	PHI	POL	RAL	RTP	SEA	SFE	SFW	SLO	SLW	SPO	TEK	TUL	TL2	VFO	WAT
120V 20 AMP Dual-Feed Power Circuit	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
120V 30 AMP Dual-Feed Power Circuit	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
208V 20 AMP Dual-Feed Power Circuit	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
208V 30 AMP Dual-Feed Power Circuit	•	•	•	•	•	•	•	•	•			•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
208V 20 AMP 3-Phase Dual-Feed Power Circuit	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
208V 30 AMP 3-Phase Dual-Feed Power Circuit	•	•	•	•	•	•	•	•	•			•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
208V 50 AMP 3-Phase Dual-Feed Power Circuit	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
208V 60 AMP 3-Phase Dual-Feed Power Circuit	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
120V 20 AMP Power Circuit Non-Redundant	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
120V 30 AMP Power Circuit Non-Redundant	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
208V 20 AMP Power Circuit Non-Redundant	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
208V 30 AMP Power Circuit Non-Redundant	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
208V 20 AMP 3-Phase Power Circuit Non-Redundant	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
208V 30 AMP 3-Phase Power Circuit Non-Redundant	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
208V 50 AMP 3-Phase Power Circuit Non-Redundant	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
208V 60 AMP 3-Phase Power Circuit Non-Redundant	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

Power per kW

	AND	BAL	BEL	BET	BWI	CHI	CLT	CL2	CL4	DAL	DA2	HWT	JAX	KCM	LEN	LIT	LVQ	MID	MKE	MRL	NSH	OKC	PHI	POL	RAL	RTP	SEA	SFE	SFW	SLO	SLW	SPO	TEK	TUL	TL2	VFO	WAT
Power Subscription per kW	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

TierPoint Restricted Space

	AND	BAL	BEL	BET	BWI	CHI	CLT	CL2	CL4	DAL	DA2	HWT	JAX	KCM	LEN	LIT	LVQ	MID	MKE	MRL	NSH	OKC	PHI	POL	RAL	RTP	SEA	SFE	SFW	SLO	SLW	SPO	TEK	TUL	TL2	VFO	WAT
Per Rack Unit	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Half Cabinet	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Full Cabinet	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

Colocation Services (continued)

Per kW and Power Whips

	AND	BAL	BEL	BET	BWI	CHI	CLT	CL2	CL4	DAL	DA2	HWT	JAX	KCM	LEN	LIT	LVQ	MID	MKE	MRL	NSH	OKC	PHI	POL	RAL	RTP	SEA	SFE	SFW	SLO	SLW	SPO	TEK	TUL	TL2	VFO	WAT
120V 20 AMP	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
208V 20 AMP	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
120V 30 AMP	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
208V 30 AMP	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
120V 20 AMP 3-Ph	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
208V 20 AMP 3-Ph	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
120V 30 AMP 3-Ph	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
208V 30 AMP 3-Ph	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●

PDU Selections

	AND	BAL	BEL	BET	BWI	CHI	CLT	CL2	CL4	DAL	DA2	HWT	JAX	KCM	LEN	LIT	LVQ	MID	MKE	MRL	NSH	OKC	PHI	POL	RAL	RTP	SEA	SFE	SFW	SLO	SLW	SPO	TEK	TUL	TL2	VFO	WAT
Metered 20A 120V PDU	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Metered 20A 208V PDU	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Metered 20A 208V 3-Phase PDU	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Metered 30A 120V PDU	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Metered 30A 208V PDU	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Metered 30A 208V 3-Phase PDU	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Metered 50A 208V 3-Phase PDU	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Metered 60A 208V 3-Phase PDU	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●

Extreme High Density Colocation

	AND	BAL	BEL	BET	BWI	CHI	CLT	CL2	CL4	DAL	DA2	HWT	JAX	KCM	LEN	LIT	LVQ	MID	MKE	MRL	NSH	OKC	PHI	POL	RAL	RTP	SEA	SFE	SFW	SLO	SLW	SPO	TEK	TUL	TL2	VFO	WAT
Critical Infrastructure N Power	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Critical Infrastructure 2N Power	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Per kW Critical Power Commitment	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
480V Power Circuit per kW Whip	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
480V Power Circuit per kW Whip Non-Redundant	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Cage Space – per Sq. Ft.	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Non-Cage Space – per Sq. Ft.	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Full Cabinet – Extreme High Density	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
FROR Full Cabinet Space	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●

	AND	BAL	BEL	BET	BWI	CHI	CLT	CL2	CL4	DAL	DA2	HWT	JAX	KCM	LEN	LIT	LVQ	MID	MKE	MRL	NSH	OKC	PHI	POL	RAL	RTP	SEA	SFE	SFW	SLO	SLW	SPO	TEK	TUL	TL2	VFO	WAT
Colocation Services (continued)																																					
Remote Hands																																					
Remote Hands 7 a.m. – 6 p.m. M-F	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Remote Hands After Hours, M-F, Weekends	•	•	C/O	•	•	•	•	•	•	•	•	•	•	C/O	C/O	•	•	C/O	C/O	•	•	•	•	•	•	•	•	C/O	C/O	•	C/O	C/O	•	•	•	•	C/O
EOC Services																																					
Enterprise Operation Center / 24x7 (On Call)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Dedicated Equipment																																					
Dedicated Servers	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•		•	•	•
Non-Standard Dedicated Equipment	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•		•	•	•
Managed Client-Owned Equipment	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•		•	•	•
Help Desk Services (HDS)																																					
HDS Level 1 Ticketing	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
HDS Level 1 Ticketing – Customer/Scripted Apps	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
HDS Level 1 and Level 2 Ticketing	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
HDS Level 1 & Level 2 Ticketing – Customer/Scripted Apps	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Alert Management	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Life Cycle Management	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Professional Consulting Services																																					
Assessment Service	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Migration Advisory Service	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Business Continuity Seating																																					
Business Continuity Seating – Shared (1x10)	•		•									•	•	•			•		•	•									•				•			•	•
Business Continuity Seating - Dedicated	•											•	•	•						•									•				•				
Business Continuity Seating – Suite (Sq. Ft.)	•		•									•	•	•					•	•					•												
Business Continuity Seating – Office Space (Sq. Ft.)	•		•									•	•						•	•					•		•						•	•		•	•
Partner-Managed Services																																					
ZPX Cloud Partner-Managed IBM zSeries DRaaS																				•																	
APSU Partner-Managed IBM i and pSeries DRaaS						•														•																	
DSC Partner-Managed IBM i and pSeries DRaaS												•									•				•												

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